THE ART OF GIVING AND RECEIVING CODE REVIEWS

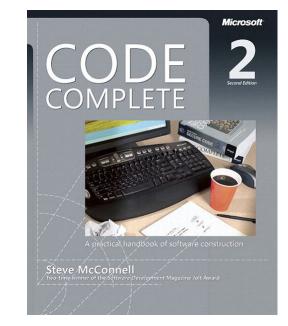
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1. Defect finding

- In a software-maintenance organization, 55% of one-line maintenance changes were in error before code reviews were introduced. After reviews were introduced, only 2% of the changes were in error.
- In a group of 11 programs developed by the same group of people, the first 5 were developed without reviews. The remaining 6 were developed with reviews. After all the programs were released to production, the first 5 had an average of 4.5 errors per 100 lines of code. The 6 that had been inspected had an average of only 0.82 errors per 100 lines.
- A study of an organization at AT&T with more than 200 people reported a 90% decrease in defects after the organization introduced reviews.

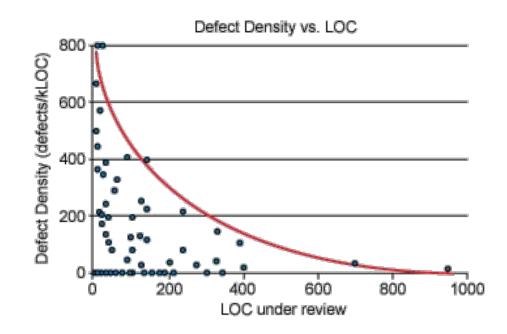


Especially useful where automated tests are of limited use! 2. Learning opportunities

3. Sustainability:

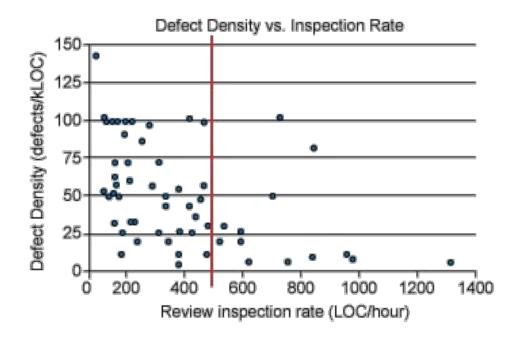
- Increase your bus factor
- Ensure code is readable
- Performance and scalability
- Maintain code standards

Keep changesets small



Source: Cisco review study, https://www.ibm.com/developerworks/rational/library/11-provenpractices-for-peer-review/

Don't review too much too quickly



Source: Cisco review study, https://www.ibm.com/developerworks/rational/library/11-provenpractices-for-peer-review/

Ideally

Practically

- No silos
- Everyone reviews and all code is reviewed
- Pair programming, collaborative planning

- Maximise channels of communication
- Everyone is a potential reviewer
- Be prepared to review unfamiliar code

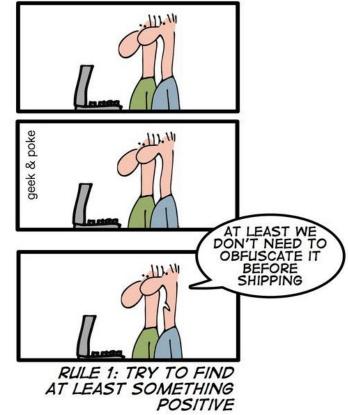
Help reviewers know what they're looking for

Conversation 9 -O- Commits 6 E Files changed 6 xiangli313 commented on 23 Nov 2017 • edited by tinigarske -+ 💼 **Report name** "internal-2017-201710gavi-version2-import" Link to youtrack issue https://vimc.myjetbrains.com/youtrack/issue/VIMC-1033 Instructions for running the report orderly::orderly_run("internal-2017-201710gavi-version2-import") Things you would particularly like Tini to look out for Let me know if there are other things you would particularly like to have for this report. Things you would particularly like anyone else to look out for Checklist for reviewer is the name sensible? is there only one report in here (or does it need more than one report) does it run locally on your machine does it run on science (orderly::orderly run remote("name", ref = "origin/iXXX"))



xiangli313 wants to merge 6 commits into master from 11033





The psychology of code reviews

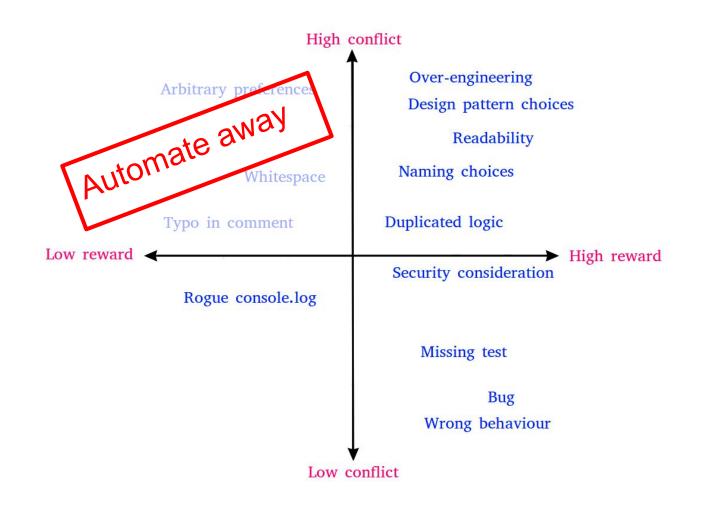
Source: http://geekandpoke.typepad.com/geekandpoke/

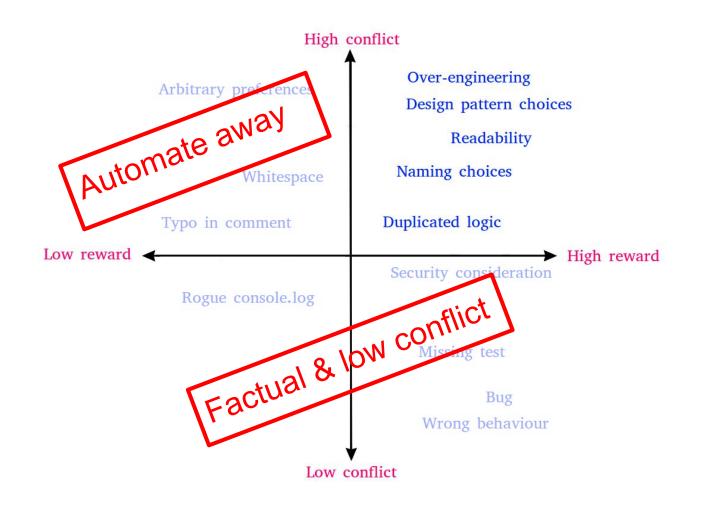


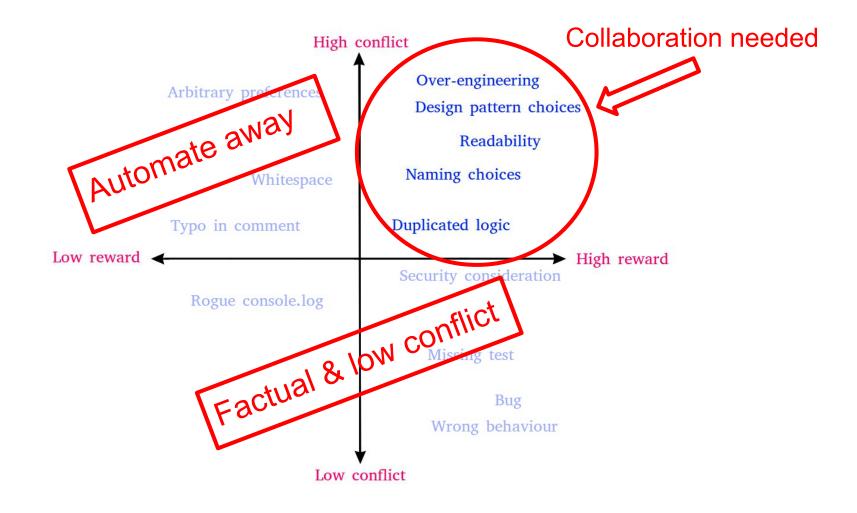
Hey fellow developers, I'm curious to know, how often do you feel defensive when receiving critical comments on a code review? Please RT! #webdev #softwaredevelopment #agile #codereview #webdevelopment

	Infrequently			
8%	Never			
25 vote	s • Final result	S		
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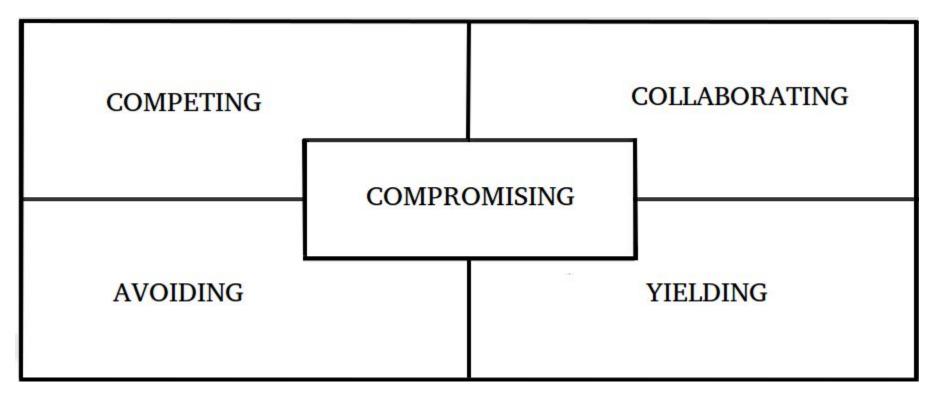
High conflict					
	Arbitrary preferences	Over-engineering Design pattern choices			
		Readability			
	Whitespace	Naming choices			
	Typo in comment	Duplicated logic			
Low reward	Rogue console.log	Figh reward Security consideration			
		Missing test			
		Bug			
		Wrong behaviour			
Low conflict					





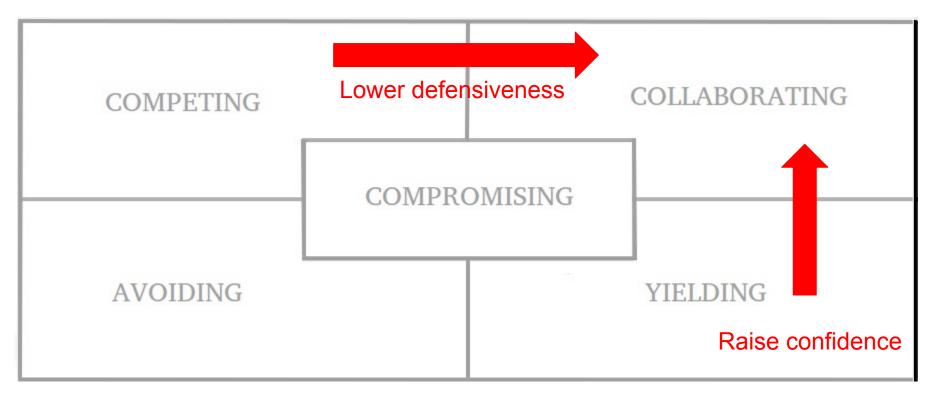


Conflict resolution archetypes



(Dual concerns model)

Conflict resolution archetypes



(Dual concerns model)

As a reviewer we can...

Lower defensiveness V Raise confidence V

- Raise code by a grade or 2, no more¹
 - → e.g. $C \rightarrow B+$, $B \rightarrow A$
- Use 'we' instead of 'you'
 - → e.g. "You should have re-used this function" → "We could re-use this function"
 - → b) "Why did you do it this way?" -> "What are the advantages of this approach?"
- Ask questions
 - → e.g. "We could re-use this function" → "How does this functionality differ from function x?"/ "Can we re-use x here?"

^{1.} Credit for this idea from: https://mtlynch.io/human-code-reviews-2/#aim-to-bring-the-code-up-a-letter-grade-or-two

As a reviewer we can...

Give positive feedback!

- "This is a cool library you found"
- "This refactor makes a lot of sense"
- "This is really easy to read"
- "I didn't know this function existed, thanks for bringing it to my attention!"
- "Thanks for your hard work on this"

Lower defensiveness V Raise confidence V

As an author we can...

Lower defensiveness V Raise confidence V

- Practice the 'as if' technique
 - How would I respond if I were in my best mood?
 - How would I respond if this code was not mine?
 - How would I respond if the comments were phrased differently?
- Say 'thank you'
- Annotate your review first
- Solicit feedback with specific questions

Thanks for listening!

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